



Companies and Intellectual
Property Commission
a member of the dti group

NOTICE TO CUSTOMERS EXTENDED HOURS: CIPC CONTACT CENTRE

The Companies and Intellectual Property (CIPC) is committed to continuous improvement of service delivery and to meet customers' expectations. Customers are advised that the CIPC's contact centre will extend its hours of operation with effect from the 26th of September 2011.

The hours of operation will be as follows:

8:00am-19:00pm, Mondays to Fridays

The extended hours of service is geared to afford customers improved access to our contact centre and to manage the high volumes of calls. We trust that this service improvement intervention will provide customers with ample time to access our contact centre. Customers are therefore advised to take advantage of the extended hours, which will be applicable until the 31st of October 2011.

The CIPC customer contact centre number is 086 100 2472

Sincerely,

Ms Astrid Ludin
COMMISSIONER: CIPC
Date: 22 September 2011

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